Q1.1 Quality Policy

Emily Price

Policy Statement

It is the policy of Kingsley Plastics Ltd to provide high-quality products that meet customer requirements and quality standards, delivered on schedule and at the agreed price. We are committed to continuous improvement and customer satisfaction through the involvement of all management, staff, and stakeholders.

Key Principles

1. **Customer Focus**

   To understand and meet the customer needs and expectations. This is the primary aim of Quality Management, and will be achieved with the following principles;

2. **Compliance with Standards**

   Our Quality Management System (QMS) conforms to ISO 9001:2015+A1:2024, BS 851188-1:2019 and LPS1175 standards, ensuring high-quality production and compliance with relevant regulations.

3. **Continuous Improvement**
   We set clear, measurable goals for quality enhancement, including reducing material wastage, minimising rework, and incorporating feedback for process improvements.

4. **Create, Follow, and Validate Processes**
   Adhere to, and validate processes that comply with the required specifications and standards.

5. **Comprehensive Documentation**
   Document all processes and activities thoroughly.

6. **Regular Monitoring and Audits**
   Continuously monitor facilities and equipment, and conduct periodic audits with certified auditors.

7. **Qualified Personnel**
   Ensure all personnel are competent and qualified.

8. **Quality Control**
   Maintain strict control over components, processes, and overall quality in operations, manufacturing, logistics, and distribution.

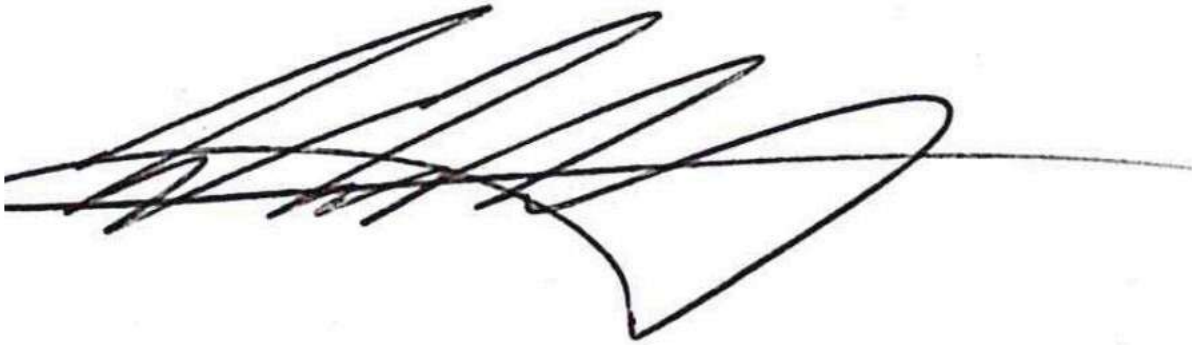
9. **Sustainability and Climate Change**

   We assess the impact of climate change on our operations and strive to reduce our carbon footprint and manage resources responsibly.

10. **Ethical Practices**
    We uphold ethical leadership and integrity in all our business operations, promoting a culture of honesty and accountability.

11. **Stakeholder Engagement**
    We actively engage with stakeholders, including those concerned with sustainability and ethical practices, to ensure transparency and accountability.

This policy is approved by the undersigned and is supported by all the levels of management within the organisation. All personnel shall be guided by the contents of the SHEQ Management System and no deviation from the methods and procedures set down shall be permitted. This policy is under continuous review.



Name - Mark Manley

Role - Managing Director

Date - 09/05/2025

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